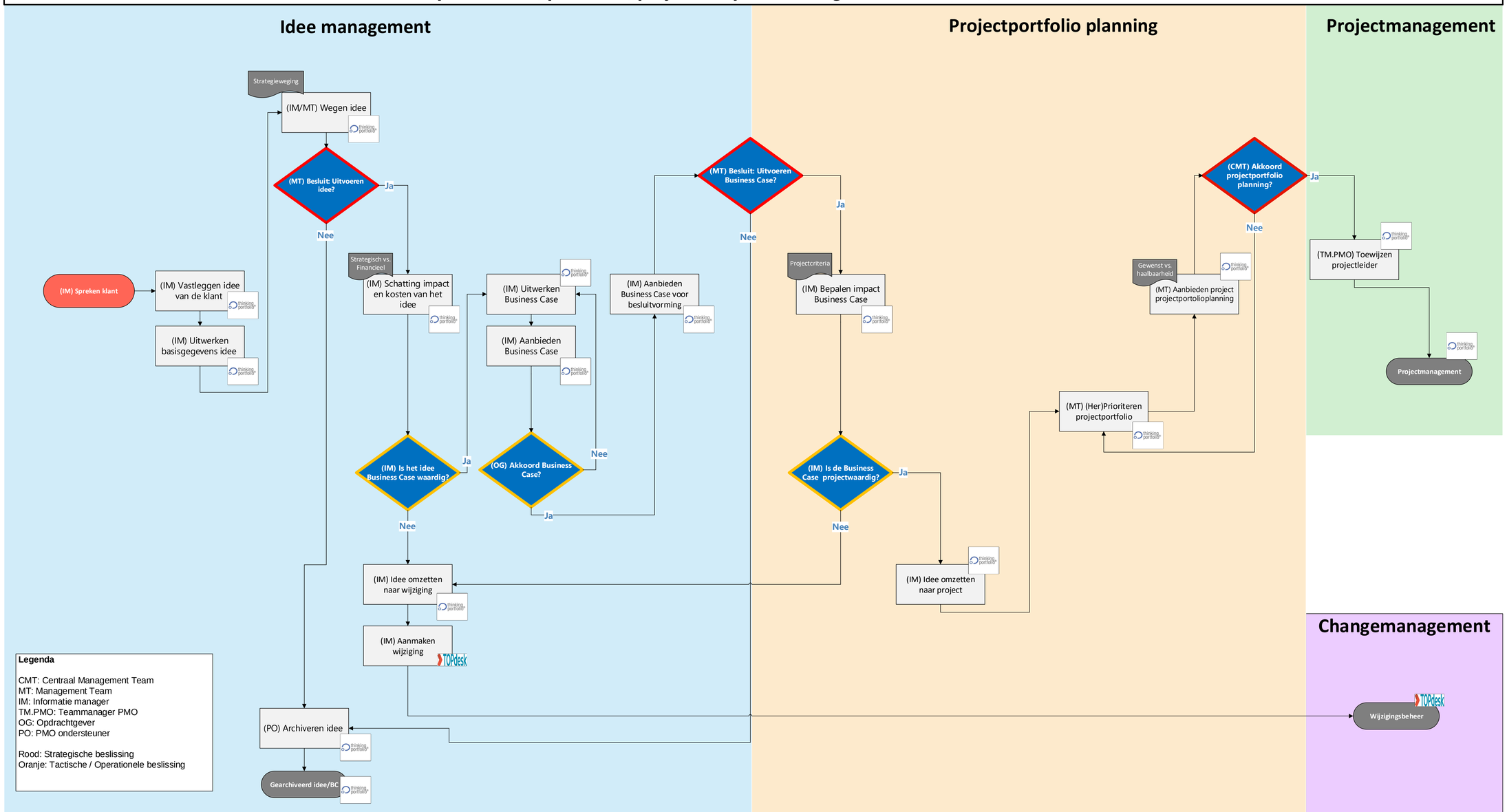Workflow proces idee-, portfolio-, project- en procesmanagement I&FV (v3.1, 20190703, R.Schoo)